

SETA impact Celebrating 15 years of uplifting skills

### ANNUAL GENERAL MEETING

### **19 NOVEMBER 2015**



higher education & training

Department: Higher Education and Training REPUBLIC OF SOUTH AFRICA

# AGENDA

- Opening and welcome
- Apologies
- Minutes of the previous AGM and matters arising
- Chairperson's Report
- GM: Operations Report
- CFO's Report (including 2016/17 Business Plan and Planned Budget)
- Approval of 2014/15 Annual Financial Statements and Annual Report and 2016/17 Business Plan (GM: Corporate Services)
- BANKSETA Board Members (Company Secretary)
- Skills @ work Awards
- General
- Closure



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### CHAIRPERSON'S REPORT

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# OUR MANDATE

- Facilitate the development of skills in support of the banking sector (including Inclusive Banking)
- Equal responsibility to develop skills for the employed and the unemployed
- Draw from inputs received from the sector and enriched by continuous research
- Further pronounced in the SLA BANKSETA enters into with the Minister of Higher Education
- Refined by daily lessons that we draw and assessments made by statutory bodies

# HIGHLIGHTS OF 2014-15

- Global economy remained under immense pressure
- South Africa continued to struggle with low growth rates and increasing unemployment
- Energy crises added to low productivity levels
- Nigeria officially surpassed SA is the continent's biggest economy
- Stand off between government and business on the new regulations culminating in BUSA case outcome in 2015
- Demise of African Bank

# HIGHLIGHTS OF 2014-15

- Refining our strategy for effective response to the sector's current and future skills requirements
- Refining our research & SSP formulation approach (demography and SIPS)
- Increased focus on pursuing programmes that promote innovation and integration of technology
- Support for the TVET sector
- Increasing BANKSETA's accessibility (e.g. opening the Polokwane Office)
- Increased support to institutions of higher learning bias to HDIs
- Support the banking sector in its continental expansion drive

# OUTLOOK

- New SETA Landscape; initiating sector wide consultation – report back to DHET in January 2016
- BANKSETA License and term of current board extended by 2 years
- Piloting a focused approach to BANKSETA's involvement in the SIPS Programme – supported by research
- Seeking better collaboration with the sector in building innovative programmes
- SETA wide approach to respond to # Fees Must Fall board has committed to support
- Support to institutions of higher learning & TVETs
- Lest we forget to always probe our impact on the marginalized

# THANK YOU



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### **GM: OPERATIONS REPORT**

### **19 NOVEMBER 2015**



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### **BANKSETA VISION AND MISSION**

#### VISION

To be recognised as a centre of excellence and innovation for skills development in the broader banking and microfinance sector.

#### MISSION

To support transformation and people development and through partnerships to enable stakeholders to advance the national and global position of the broader banking and microfinance industry.

### **GUIDING PRINCIPLES**

- Leverage the skills levy funds for the strategic benefit of the banking and microfinance sector.
- Provide quality assured, world-class skills training services at the lowest cost.
- Deploy leading edge technology.
- Judiciously carry out the NSDS mandate.
- Maintain status as a preferred human resource development partner in banking and microfinance.
- Exceed customer expectations.

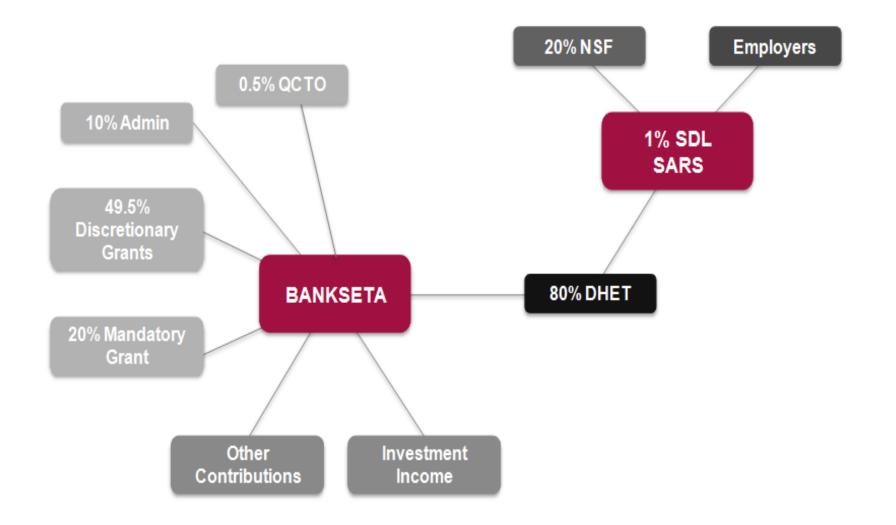
### **BANKSETA VALUES**

- Respect
- Innovation
- Customer focus
- Professionalism
- Diversity
- Integrity
- Team work

### **LEGISLATIVE MANDATE**

- Encouraging employers to develop an active learning environment in the workplace
- Providing employees with opportunities to acquire new skills / progress in their careers
- Increasing levels of investment in workplace education and training
- Promoting transformation as guided by the NSDS equity targets of 85% black, 54% female and 4% people with disabilities

### **CURRENT FUNDING MODEL**



### **PERFORMANCE INFORMATION**

2014/2015 DHET / BANKSETA SLA SUMMARY

| GOALS / OUTCOME / OUTPUTS                    | TARGET | ACHIEVED           |
|--|--------|--------------------|
| 4.2.1 LEARNERSHIPS WORKERS ENTERED           | 3650   | Partially Achieved |
| 4.2.1 BURSARIES WORKERS ENTERED              | 638    | Achieved           |
| 4.2.1 SKILLS PROGRAMMES WORKERS ENTERED      | 150    | Achieved           |
| 4.2.1 LEARNERSHIPS WORKERS COMPLETED         | 1756   | Partially Achieved |
| 4.2.1 BURSARIES WORKERS COMPLETED            | 195    | Achieved           |
| 4.2.1 SKILLS PROGRAMMES WORKERS COMPLETED    | 113    | Achieved           |
| 4.2.1 LEARNERSHIPS UNEMPLOYED ENTERED        | 800    | Achieved           |
| 4.2.1 BURSARY UNEMPLOYED ENTERED             | 629    | Achieved           |
| 4.2.1 INTERNSHIPS UNEMPLOYED ENTERED         | 205    | Partially Achieved |
| 4.2.1 SKILLS PROGRAMMES UNEMPLOYED ENTERED   | 210    | Achieved           |
| 4.2.1 LEARNERSHIPS UNEMPLOYED COMPLETED      | 640    | Achieved           |
| 4.2.1 BURSARY UNEMPLOYED COMPLETED           | 346    | Partially Achieved |
| 4.2.1 SKILLS PROGRAMMES UNEMPLOYED COMPLETED | 168    | Achieved           |
| 4.2.3 UNIVERSITY GRADUATE PLACEMENT          | 500    | Partially Achieved |
| 4.3.2 TVET GRADUATE PLACEMENT                | 600    | Achieved           |
| 4.3.2 TVET COLLEGE PARTNERSHIPS              | 7      | Achieved           |
| 4.4. AET PROGRAMMES ENTERED                  | 500    | Achieved           |
| 4.6.1 CO-OPERATIVES                          | 30     | Achieved           |
| 4.6.2 SMALL BUSINESS SUPPORT                 | 40     | Achieved           |
| 4.8 CAREER GUIDANCE                          | 500    | Achieved           |

## **OPERATIONAL HIGHLIGHTS – OVERALL**

- New office in East London
- Appointed staff to Finance and IT Departments in line with strategic decision to insource
- Unqualified audit
- Target for Workplace Skills Plans exceeded 96% pay-out of Mandatory Grants
- Stakeholder engagement –partnerships with the BASA, SABPP, Association for Skills Development, business boardrooms
- Customer Satisfaction Survey 82,5%

## STRATEGIC FOCUS AREAS: YOUTH DEVELOPMENT

- 888 Grade 10, 11 and 12 learners assisted with math and science support across six centres across four provinces
- More than 7000 career guides distributed and 639 life orientation teachers trained in career awareness

## STRATEGIC FOCUS AREAS: CAPACITY BUILDING OF PUBLIC TRAINING PROVIDERS

- 12 TVETs for WIL
- 6 UoTs for WIL
- 8 TVET colleges accredited with AAT(SA) to deliver the Accounting Technician level 3 qualification
- 300 learners being trained on the Accounting Technician level 3 qualification
- 30 lecturers supported to obtain a Level 4 Accounting technician qualification
- 18 learners at Sol Plaatjes in the Northern Cape linked to the Square Kilometer Array Project

## STRATEGIC FOCUS AREAS: SKILLS FOR THE EMPLOYED

#### Inter-Banking Compliance Project: Compliance E-Learning & Training Material

30 pieces of legislation that has been broken up into themes:

- Theme 1 What is Compliance
- Theme 2 Data Protection
- Theme 3 Business Conduct
- Theme 4 Anti-Money Laundering & Terrorist Financing
  Legislation
- Theme 5 Governance and Prudential Requirements

All these have been developed into an e-learning intervention with a complementary learner guide.

## STRATEGIC FOCUS AREAS: SKILLS FOR THE EMPLOYED

#### Occupational Certificate: Compliance Officer

- Training material was Designed and Developed in line with the Occupational Certificate: Compliance Officer qualification.
- 50 Compliance Officers were selected and trained in order to assist business with end-to-end Compliance Processes and Practices.

### **STRATEGIC FOCUS AREAS: SME SUPPORT**

- Completions of skills needs analysis for development finance
- Support to the Co-operative Academy in KZN
- The BANKSETA/CBDA internship pilot where 10 interns graduated successfully with 2 getting employed by the Presidency and an another employed by SARS
- 40 SMEs assisted with demand driven training

## STRATEGIC FOCUS AREAS: RESEARCH AND BENCHMARKING

- IT research and Africa Expansion phase 1 research
- A more focused Sector Skills Plan with greater alignment to the Strategic Plan and Annual Performance Plan to findings from sector skills planning
- 12 Phd students funded with 2 completing their degree thus far

## 2016/17 STRATEGIC OUTCOME-ORIENTATED GOALS

#### **Strategic outcome Oriented Goal 1**

Research sector skills and undertake benchmarking against national and international best practices to ensure relevant and cutting edge interventions.

#### **Strategic outcome Oriented Goal 2**

To enhance the employability of the Youth through effective education and training development initiatives.

#### **Strategic outcome Oriented Goal 3**

To provide the employed workforce with scarce and critical skills to close skills gaps.

## 2016/17 STRATEGIC OUTCOME-ORIENTATED GOALS

#### **Strategic outcome Oriented Goal 4**

Enhance SME participation, sustainability and job creation through skills development.

#### **Strategic outcome Oriented Goal 5**

To enhance and build capacity of public FETs / HEIs, SME providers and universities of technology to increase the national footprint and to improve relevance of training interventions in response to sector needs.

#### **Strategic outcome Oriented Goal 6**

To create a skills pool that would enable the sector to meet transformation targets.

## 2016/17 FOCUS AREAS

- Establishment of an assessment centre for QCTO Qualifications
- Establishment of an RPL Centre
- Consolidation of projects and a full impact assessment for NSDS III period
- Focus of skills development for digitisation and technological developments
- Training of National Credit Act Amendments
- Rural Training in Financial Management
- Partnerships with National Credit Regulator, Stokvel Association
- Labour Market Forecasting

### SETA LANDSCAPE

- National Skills Development Strategy III extended to 31 March 2018
- SETAS re-established to 31 March 2018
- SETA Accounting Authorities (Council) re-established until 31 March 2018
- Minister of Higher Education and Training publishes Government Gazette No 39386 Vol. 605 on 10 November 2015 proposing a new SETA Landscape
- Submissions and inputs should be submitted by 20 January 2016 to the Department of Higher Education and Training (DHET) by e-mail, post or hand delivery
- Submission to the BANKSETA by 8 January to collate, submit to council and submit to DHET by 20 January



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### **CFO REPORT**

### **19 NOVEMBER 2015**



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# **Financial Highlights**

#### • Clean Audit – unqualified

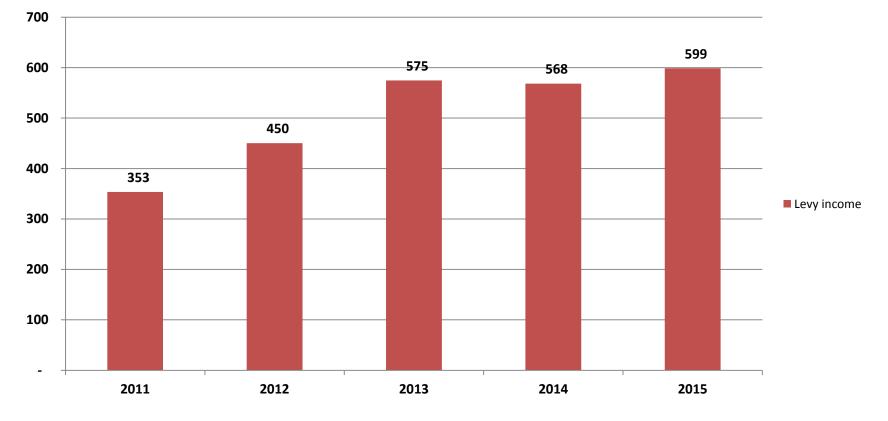
- Levy payers 648, prior year 653
- Levy income R599 million, increase 5%, total income R680 million, increase 11%
- Allocated R720 million during the year to DG projects, spent R336 million increase 43%
- Discretionary funds at year end are 94.6% committed. Surrendered R2 million to NSF.
- Mandatory grant payment ratio remained high at 97%.
- Admin expenses at R56 million below the 10.5% legislated limit.
- Human Resources staff increased to 40 from 33 due to insourcing of functions.
- Staff costs R24.9 million (prior year R 18.8 million).
- Established 2 regional offices and 1 provincial presence in a TVET.
- Consulting and outsourced services costs R12.8 million (prior year R11.9 million).
- External audit fees R1.7 million (prior year R1.6 million).
- Operating leases R2.4 million (prior year R2.1 million).
- Research and QCTO costs R3.2 million (prior year 3.0 million).

## **BANKSETA Financial Performance**

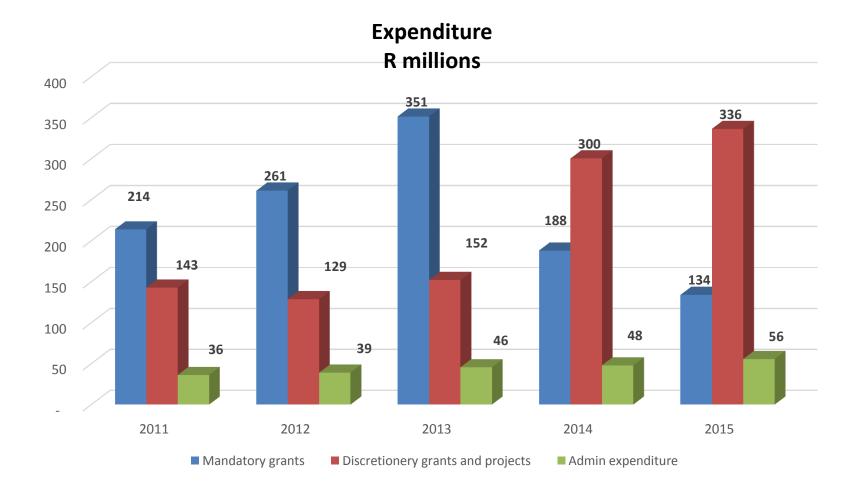
|                                   | 2015        | 2014        | %     |  |
|-----------------------------------|-------------|-------------|-------|--|
|                                   | R millions  | R millions  | Var   |  |
| Audit outcome                     | Unqualified | Unqualified |       | Commentary   |
| Revenue                           |             |             |       |  |
| Levy income                       | 599         | 568         | 5%    | Mainly inflationary growth                             |
|                                   |             |             |       | interest rates increased in later half of the year and |
| Investment Income                 | 28          | 20          | 41%   | fund grew.   |
|                                   |             |             |       | Final portion of the co-funding agreements with        |
| Donations                         | 16          | 21          | -21%  | ABSA   |
| Other income                      | 38          | 4           | 959%  | Mainly penalties and interest                          |
| Total revenue                     | 680         | 612         | 11%   |  |
|                                   |             |             |       |  |
| Expenditure                       |             |             |       |  |
|                                   |             |             |       | Decrease due to change in % claimable from 50%         |
| Mandatory grants                  | 134         | 188         | -29%  | to 20%. Claim ratio remained at 97%.                   |
|                                   |             |             |       | Higher amounts, 49.5% available , but there was        |
| Discretionery grants and projects | 336         | 235         | 43%   | also an expenditure ceiling in place.                  |
| FET College Contribution          | -           | 65          |       | Prior year contribution                                |
|                                   |             |             |       | Within 10% level. Increase due to additional offices   |
| Admin expenditure                 | 56          | 48          | 16%   | and staff growth                                       |
| Finance expenditure               | 3           | 2           | 21%   | Interest on FET contribution paid in instalments.      |
|                                   |             |             |       |  |
|                                   | 2           |             |       | Commitments was slightly below legislated level of     |
| DG Surrender to NSF               | 2           | -           | 4.07  | 95% at 94.6% leading to forfeiture of these funds      |
| Total expenditure                 | 531         | 539         | -1%   |  |
|                                   |             |             |       | Surplus mainly due time les between income             |
| Not Cumlus                        | 140         | 74          | 1020/ | Surplus mainly due time lag between income             |
| Net Surplus                       | 149         | 74          | 102%  | receipt, allocation and training delivery              |

## **BANKSETA Financial Performance**

#### Levy income R millions



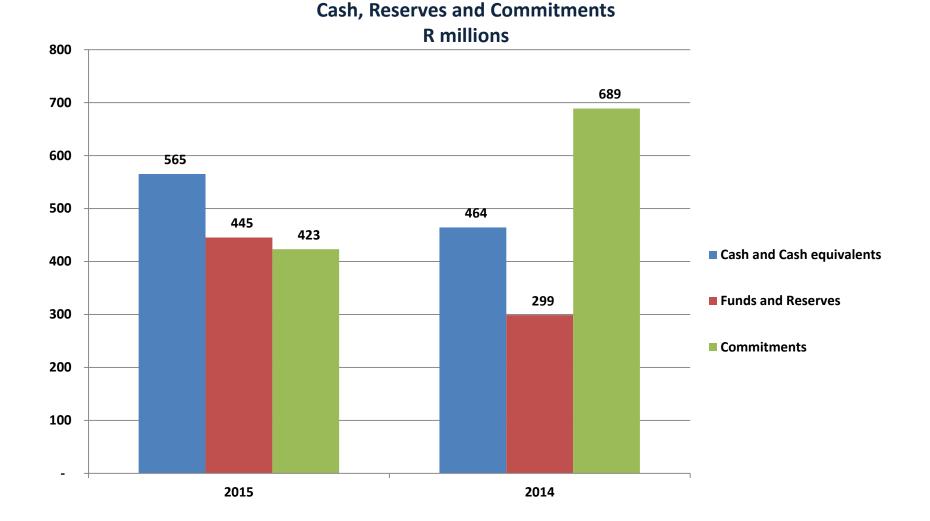
### **BANKSETA Financial Performance**



## **BANKSETA Financial Position**

| Year ended 31 March 2015          | 2015<br>Actual | 2014       | %     |
|-----------------------------------|----------------|------------|-------|
|                                   |                | Actual     | Var   |
|                                   | R millions     | R millions |       |
| Assets                            |                |            |       |
| Non Current Assets - PPE          | 2              | 2          |       |
| Accounts receivable               | 19             | 3          | 584%  |
| Cash and Cash equivalents         | 565            | 464        | 22%   |
| Consumables                       | 0              | 0          |       |
| Total Assets                      | 586            | 469        | 25%   |
|                                   |                |            |       |
| Liabilities                       |                |            |       |
| Non current liabilities - FET     | -              | 28         |       |
| Trade and other payables          | 122            | 121        | 1%    |
| Provisions                        | 17             | 1          | 1259% |
| Donor Funding received in advance | -              | 20         | -100% |
| Total liabilities                 | 139            | 170        | -18%  |
|                                   |                |            |       |
| Net Assets                        | 447            | 299        | 50%   |
|                                   |                |            |       |
| Funds and Reserves                | 447            | 299        | 50%   |
|                                   |                |            |       |
| Commitments                       | 423            | 689        | -39%  |
| % Commited                        | 94.6%          | 230.6%     |       |

### **BANKSETA Financial Position**



## BANKSETA 2015/16 Budget

|                                   | 2015       | 2016       | %    |   |
|-----------------------------------|------------|------------|------|---|
|                                   | Actual     | Budgeted   | Var  |   |
|                                   | R millions | R millions |      |   |
| Revenue                           |            |            |      |   |
| Levy income                       | 599        | 625        | 4%   | Conservative inflationery growth                                  |
| Investment Income                 | 28         | 24         | -13% | Funds expected to drop to R400 million as DG spend is accelerated |
| Donations                         | 16         | -          |      | No co-funding contracts expected.                                 |
| All other                         | 38         | -          |      |   |
| Total revenue                     | 680        | 649        | -5%  |   |
|                                   |            |            |      |   |
| Expenditure                       |            |            |      |   |
| Mandatory grants                  | 134        | 152        | 14%  | Expected to remain at 97% claim ratio                             |
| Discretionery grants and projects | 336        | 415        | 23%  | Greater DG spend to track income                                  |
| Admin expenditure                 | 56         | 82         | 47%  | Set at 10% level  |
| Finance expenditure               | 4          | -          |      |   |
| DG Surrender to NSF               | 2          | -          |      |   |
| Total expenditure                 | 532        | 649        | 22%  |   |
|                                   |            |            |      |   |
| Net Surplus                       | 149        | -          |      | Net zero surplus/deficit position                                 |

## BANKSETA 2015/16 Budget

Allocation of DG funds - 2016/17 **Capacity Building HEI Research &** and SME benchmarking > 0% 5% **SME & Inclusive Banking** 2% Youth (Unemployed) Employed 51% 42%



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### APPROVAL OF 2014/15 AFS AND ANNUAL REPORT APPROVAL OF 2016/17 BUSINESS PLAN AND BUDGET



Higher Education and Training REPUBLIC OF SOUTH AFRICA

### **BANKSETA BOARD MEMBERS**

#### **Representing Employee Forum:**

- Joe Kokela (Sasbo)
- Samantha Anthony (Sasbo)
- Myan Soobramoney (Sasbo)
- Manny Captain (Sasbo)
- Liesel Hollis (Sasbo)

#### **Representing Employer Forum:**

- Abram Thebyane (Nedbank)
- Nathan Motjuwadi (Capitec Bank)
- Elizabeth Maepa (FirstRand) (resigned effective from December 2015)
- Sharon Taylor (Standard Bank)
- Sarah Louw (Absa/Barclays Bank) (joined from June 2014)
- Israel Noko (MFSA) (joined from June 2014)

### **BANKSETA BOARD MEMBERS**

#### **Ministerial Appointments**

- Martin Mahosi (Chairperson)
- Malesela Maleka

#### **Board member resignations**

- Isaac Ramputa (January 2014)
- Elizabeth Maepa (November 2015)

#### Board member nominations (awaiting approval by the Minister)

- Olaotse Matshane (CBDA)
- Amanda Naude (Sasbo)
- Sifiso Mthembu (FirstRand)



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### SKILLS@WORK AWARDS

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### GENERAL

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